




## Careers in Retail – Liverpool

### Why Choose a Career in Retail?

Retail is one of the UK’s largest employment sectors — offering opportunities for people with strong communication, teamwork, and customer service skills. Jobs can range from fashion and supermarkets to technology, homeware, and online shopping. It’s a great starting point for developing confidence, independence, and transferable skills.

### Local Courses (Entry Level → Level 3)

College / Provider	Course Examples	Levels Available	Notes
Greenbank College	Retail Skills, Customer Service	Entry Level 3 – Level 1	Supported learning and small group settings
City of Liverpool College	Retail, Business & Customer Service	Level 1 – Level 3	City centre campus, work experience included
Hugh Baird College (Bootle)	Retail & Business Studies	Level 1 – Level 3	Focus on real workplace projects
Knowsley Community College	Retail, Customer Service, Business Admin	Level 1 – Level 3	Employer links and progression routes
Riverside College (Widnes)	Retail, Business, and Customer Service	Level 1 – Level 3	Includes practical work experience


 **Tip:** Visit college open events to meet tutors, explore course options, and see which learning environment suits you best.



## **Apprenticeships & Training**


Retail Apprenticeships are available through: The City of Liverpool College, Mode Training, Total People, and The Learning Foundry.

- Roles may include:
- Sales Assistant
- Stockroom Assistant
- Customer Service Advisor
- Visual Merchandiser
- Retail Team Leader (Level 3)

 Apprentices earn while they learn — gaining real work experience and qualifications at the same time.

## **Jobs, Volunteering & Experience**

- Local employers: Primark, M&S, Home Bargains, Next, Tesco, Asda, B&M, Aldi, and local independent shops.
- Volunteering: Try British Heart Foundation, Oxfam, or Barnardo's charity shops to build experience.
- Work experience: Many schools and colleges can help you arrange short placements in retail or customer service settings.

 Good customer service and reliability are key to progressing into higher roles like supervisor or department manager.

## **Progression Routes**

- Level 3 Retail Team Leader
- Level 4 Retail Manager
- Foundation Degree or HND in Retail Management / Business
- Move into Buying, Merchandising, Marketing, or E-commerce

## **Next Steps & Contact**

- Visit: [www.eclips-online.co.uk](http://www.eclips-online.co.uk) (password: koemno93)



Neil Alecock | [www.tags.careers](http://www.tags.careers)

- Explore: [www.tags.careers](http://www.tags.careers) for more local information
- Attend open days at your chosen college
- Talk to Neil Alecock, Careers Adviser, for advice about your best route forward



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